

ALSO IN THIS EMAIL:



Be aware of scams



Emergency preparedness



Keeping our crews and the public safe



Our 2018 OEB Scorecard

Winter hours and new rates start November 1

The Ontario Energy Board announced new Time-of-Use (TOU) rates and winter TOU hours that will take effect on November 1.

Managing how and when you use electricity can affect your bill. Consider shifting everyday jobs like laundry to off-peak hours to take advantage of lower rates.

For more information, please visit torontohydro.com/businessrates.

↑ 3.6 ¢/kWh



Off-Peak

WEEKDAYS

7 p.m. - 7 a.m.

& all day weekends
and holidays

↑ 5.0 ¢/kWh



Mid-Peak

WEEKDAYS

11 a.m. - 5 p.m.

↑ 7.4 ¢/kWh



On-Peak

WEEKDAYS

7 a.m. - 11 a.m. &
5 p.m. - 7 p.m.